# QCS Management Pvt Ltd.

### **Business Assessment services and Accreditation**

5/12/2019

Quality Management Department

#### **CONTACT US:**

**QCS MANAGEMENT PVT LTD.** 

{ CORPORATE IDENTITY NUMBER (CIN)- U74900WB2012PTC188137}

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#### Profile

QCS Management Pvt Ltd (QCS), is an internationally recognized Conformity Assessment Body (CAB), engaged in third party assessment & certification process as per voluntary ISO Management System Standards(MSS) for business organizations and professional achievements.

QCS was established in the year 2012 as per Indian company's act 1956/2013 as a private limited company, with its global headquarters based at Calcutta, India.

{ QCS CORPORATE IDENTITY NUMBER (CIN)- U74900WB2012PTC188137}.

From our head office we operate our regionally based auditors in India and also in other countries of the world such as Qatar, UAE, Saudi Arabia, Turkey, Indonesia, Sri Lanka, Mauritania, Zambia and Tanzania. Till date we have certified over 3000 organizations in the world in different disciplines of ISO voluntary international standards .

- QCS operates as per the following documented rules regulations & guidelines;
  - Legally established MOA as an ISO systems registrar, registered with ministry of corporate affairs government of India.
  - ISO/IEC 17021-1: 2015- competency requirements for conformity assessment bodies engaged in management system certification process
  - Other supplementary guidelines on ISO certification process available through Publicly available documents (PAD)
  - Guidelines of our accreditation board" Accreditation Service For Certifying Bodies (Europe) Ltd- ASCB- UK [Registered in England and Wales Reg No 3132143.]
  - ❖ PAN NUMBER-AAACQ2967K
  - ❖ GST NUMBER-19AAACQ2967K1ZY
  - ❖ TAN NO.-CALQ00229F
  - ❖ SERVICE TAX REG. NO.-AAACQ2967KSD001
  - ❖ DATE OF INCORPORATION- 7.11.2102

All our certification schemes are designed to meet the specific needs of our client organizations and not just the International standard. We also impart hands on training programs for the beginners on different **ISO Management System Standards (MSS)** to easily adopt and maintain our ISO certification schemes.

QCS fully Accredited by Accreditation Service for Certifying Bodies Europe Ltd

(ASCB - UK) Registered in England and Wales (Reg No 3132143) affiliated to Global Accreditation Forum(GAF), as per ISO/IEC/TS 17021-1-2015 under the following accredited Certification scopes;

ISO 9001 2015- Quality management system

ISO 14001 2015- Environment Management system

BS OHSAS 18001 2007- Occupational health & safety management system

ISO 45001 2018- Occupational health and safety management systems

ISO 22000 2005 – Food safety management system

ISO 27001 2013- Information security management system.

#### \*We also issue compliance certificates in other voluntary standards as per the special need of our clients.

All accredited certificated organizations, by QCS are placed on the *International Register of Quality assessed Organisation* (*IRQAO*) that has a live search function, providing the user with instant validation of the authenticity of any ASCB- UK accredited certificate holder.

#### What we are all about

#### **Business Assessment services and Accreditation**

Accreditation is the mark of approval given to certifying and inspection bodies. It should be noted that QCS provides auditing and assessment services. Accreditation is a voluntary process and there is no requirement in law or government regulation for certification bodies to achieve accreditation. Auditing organisations do not come within the remit of accreditation. For certification by a certifying body to have increased effectiveness in some instances it is sometimes desirable that the body itself can demonstrate its competence. Accreditation is one way to do this. Accreditation is a voluntary activity and for auditing and assessment activities only, such as those provided by QCS, it is not a requirement.

Historically QCS Management Pvt Ltd (estd: 2012) Ltd, at incorporation, embarked upon a programme of activities that actually demonstrated compliance with international standards for the operation of bodies performing management systems assessment and certification. These standards were ISO 17021-1 2011 and are currently being superseded by what is known as ISO 17021-:2015. Our operations were therefore structured at that time and also now to fully meet the requirements of these international standards.

Within the United Kingdom, there are two accreditation authorities dealing with certification bodies dealing with management systems such as ISO 9001. One is called the Accreditation Service for Certifying Bodies (Europe) ASCB(E), and the other is United Kingdom Accreditation Service (UKAS). Both these are limited companies and both are profit generating. QCS Management Pvt Ltd has no requirement to be accredited. QCS provides auditing services to certification bodies accredited

by various accreditation regimes under IAF. Besides, QCS is also being accredited by ASCB(E) as a full system certifying body as per the international benchmark of ISO 17021.

Whilst accreditation is intended to provide a tertiary level of confidence regarding certification it is often the case that the focus of accreditation regimes is procedural rather than pragmatic. The relevance of their activities is extremely slight and has little meaning to the 'man in the street'. Nonetheless QCS does recognise the influence of accreditation within the Quality Assurance fraternity and for this reason its policy is to sub-contract its services and auditors to certification bodies operating within similar accreditation regimes of UKAS origin, besides conducting assessments within ASCBE accreditation regime which we belong to.

Benefits of accreditation are the wider recognition and acceptance of certificates issued by certification bodies. However by their nature, accreditation authorities, in the maintenance of standards, will tend to cause some restriction in the way that certification bodies may conduct themselves.

Management standards generally specify that systems shall be influenced by the needs of the assessed firm and the processes employed. This means that for low-tech companies simple systems can be employed which do not compromise profitability but which do provide assurance at the desired quality level. The subsequent level of Certifying Body surveillance control can be appropriately set to a level commensurate to the risks involved. Accreditation regimes can sometimes override this principle but the ASCB(E) approach imposes less of an administrative, and therefore financial burden, upon certifying bodies. The consequential cost benefits to firms wishing to become assessed are therefore significant.

Clients are further advised that comment on accreditation may be obtained from the United Kingdom Accreditation Service (UKAS) or Accreditation Service for Certifying Bodies (Europe) Ltd. (ASCB(E).

#### ISO UKAS or ASCB vou decide!

UKAS stands for the United Kingdom Accreditation Service. UKAS has been appointed as the National Accreditation Body for the UK. This means they perform accreditation with authority derived from the State and represent the UK in the International Accreditation Forum (IAF).

Commonalities between ASCB and UKAS:

- They have both been operating since 1995
- They operate with worldwide recognition
- They have issued over 25,000 certificates within their regime
- Their certificated clients satisfactorily provide products and services to all levels of local and national government regardless of local 'policies'
- They operate an ISO 17011 Quality System for Accreditation Bodies
- They assess Certification Bodies such as ourselves against the requirements of ISO 17021.

The key difference is that the ASCB is not a member of the IAF. Only one accreditation body per EU country may be a member of the IAF, responsible for representing the UK in international discussions concerning accreditation and certification. This enables UKAS and other parties to promote UKAS as "the sole national accreditation body" and "the only government approved accreditation body". While both these statements are true, they are commonly used to imply that there cannot be any other Accrediting Bodies – which is simply not true. For example: the Government has itself appointed non-UKAS bodies to accredit its Cyber Essentials certification scheme.

#### ASCB Background

To date ASCB has accredited over 90 certification bodies, registered over 3500 assessors, auditors and quality related personnel achievements; and certificated over 30,000 organisations. All certificated bodies, organisations and products are placed on the International Register (IRQAO) that has a live search function, providing the user with instant validation of the authenticity of any ASCB- and other accredited certificate holder.

#### Accreditation

To view QCS accreditation certificate please click here: <a href="http://www.ascb.co.uk/Statement/215Statement.pdf">http://www.ascb.co.uk/Statement/215Statement.pdf</a>

#### On ASCB's affiliations

We include here text lifted directly from ASCB for the guidance of our existing and potential customers;

"Certification is a fantastic business asset but there is sometimes a misunderstanding about certification that governments deem it to be mandatory and, secondly, that all certification bodies need to be accredited by a National Accreditation Body which is the only accreditation body permitted to operate. This is simply not true. The UK Department for Business Environment & Industrial Safety (BEIS) official policy principles on Conformity Assessment and Accreditation in the UK clearly states;

Except where government has specialist regulatory expertise and responsibilities, or where justified by legitimate end-user/consumer concerns, conformity assessment should be a free-market, competitive activity. Accreditation is applicable to both the regulated and non-regulated sectors but should remain voluntary unless required by specific legislation."

".....A significant aspect of membership of some international associations is their exclusive nature. For example; IAF rules do not permit more than one accreditation body offering the same scope of accreditation from each country. Competition between accreditation bodies with different commercial models but similar technical ones is therefore prevented. This is considered a restrictive practice.

To date, ASCB has been prevented from applying for memberships because of these rules and although some benefits of membership are perceived it remains a closed shop. It is regrettable in view of the contribution that ASCB can make to the accreditation process that may be welcomed by others.

Many international organisations, such as IAF are private organisations that are established with no other remit or authority than to operate as commercial organisations. They have no legally assigned status (such as that which is assigned to United Nations Organisations or the International Monetary Fund nor is there any legal requirement for their members to be members. Nonetheless, ASCB recognise that membership does have benefits in particular the credibility and prestige that such organisations may have built up in the marketplace even though these benefits may be subjective and are commercially driven factors.

The establishment of many international organisations is not enshrined in any particular law or item of legislation. However, practices have erroneously developed within some purchasing bodies including those of departments of state, in the mistaken belief that membership is a 'requirement'. In most cases this is not so and although any purchasing authority has the right to describe preferences and policies for procurement, a custom often develops that has no foundation in any technical requirement....."

#### On ASCB's basis and "government recognition"

".....Accreditation Service for Certifying Bodies Ltd is a private limited company registered in England and Wales registered number 3132143. The company is therefore registered as a trading concern with the appropriate United Kingdom authorities.

The authority vested in ASCB Ltd is that assigned to them by the certifying body and by the organisation in respect of the accreditation services contracted. No claim as to statutory, legislative, authority, prominence or right given by any other party unless specified by ASCB Ltd is claimed. Organisations are advised that ASCB Ltd provide accreditation services and are known to the U K Government Department of Trade and Industry as doing so....."

## **Comparisons between Accreditation Regimes**

This chart is compiled to understand key elements of ISO certification bodies and similarities between different types of accredited certifications	ASCB Accreditation Services Worldwide	UKAS  UNITED  KINGDOM  ACCREDITATION  SERVICE
Year of establishment	1995	1995
Registered head office	UK	UK
Legal status	Limited Company { Registered in England and Wales Reg No 3132143.}	Limited Company
ISO17011 Management system	✓	<b>✓</b>
ISO 17021 Accreditation	✓	<b>✓</b>
Appointed as National accreditation board	X	✓
Affiliation with International Forum	Global Accreditation Forum	International Accreditation Forum
Online certification registration & validation	✓ International Register of Quality Assessed Organization-IRQAO(www.irqao.com)	X
Registration and online verification of auditors	✓ International Register of Quality Assessed Organization-IRQAO(www.irqao.com)	X