



Cross reference matrix between processes and ISO 9001

ISO 9001 : 2015 Clauses	Process
4.0 Context of the Organization (all) 5.0 Leadership (all) 6.0 Planning (all) 7.0 Support (all) 8.1 Operational planning and control 9.0 Performance evaluation 10.0 Improvement	Management process
8.2 Products and services requirements	Customer oriented process
8.3 Design and development of products and services	Design and development Process
8.4 Control of externally provided processes, products and services	Purchasing process
8.5 Production and service provision 8.6 Release of products and services 8.7 Control of nonconforming outputs	Production process
8.5 Production and service provision 8.6 Release of products and services 8.7 Control of nonconforming outputs	Service delivery process

2015 Clauses